

Results Summary

SCIF OPEN SESSION 30th November 2011

What professional group are you?			Response Percent	Response Total
1		Open-Ended Question	100.00%	27
1	2/12/11 9:46AM	Admin and Clerical		
2	2/12/11 10:59AM	Admin/Management		
3	2/12/11 2:25PM	Nursing		
4	2/12/11 2:40PM	Therapies		
5	2/12/11 2:47PM	Management		
6	2/12/11 3:00PM	doctor		
7	2/12/11 3:08PM	radiology		
8	2/12/11 4:50PM	medical		
9	3/12/11 12:36PM	medical		
10	4/12/11 12:35PM	Nursing		
11	4/12/11 9:15PM	Doc		
12	5/12/11 9:24AM	radiology		
13	5/12/11 10:14AM	doctor		
14	5/12/11 4:36PM	Radiographer / manager		
15	5/12/11 9:33PM	clinical oncologist		
16	6/12/11 2:36PM	medic		
17	7/12/11 8:53AM	Cancer Services		
18	7/12/11 8:54AM	Radiographer		
19	7/12/11 10:59AM	doctor		
20	7/12/11 11:00AM	consultant		
21	7/12/11 12:26PM	Management		
22	7/12/11 12:33PM	Radiographer		
23	7/12/11 2:36PM	nurse		
24	7/12/11 3:52PM	Physiotherapy		
25	7/12/11 4:29PM	nursing		
26	8/12/11 1:52PM	medical		
27	9/12/11 12:29AM	doctor		
			answered	27
			skipped	0

How did you hear about the SCIF OPEN education session?

			Response Percent	Response Total
1	Poster	<input type="text"/>	22.22%	6
2	E-mail	<input type="text"/>	85.19%	23
3	Word of mouth	<input type="text"/>	33.33%	9
4	Colleague recommendation	<input type="text"/>	22.22%	6
5	Other	<input type="text"/>	11.11%	3
			answered	27
			skipped	0

Rank the benefits of attending a SCIF OPEN session by importance (1= most important)

Item	Total Score ¹	Overall Rank	
Learning from real events/incidents	126	1	
Discussion and debate	96	2	
Hearing the views of a multi disciplinary panel	93	3	
Networking	58	4	
Free refreshments	32	5	
		answered	27
		skipped	0

¹ Score is a weighted calculation. Items ranked first are valued higher than the following ranks, the score is a sum of all weighted rank counts.

Do you feel your knowledge of the management of Metastatic Spinal Cord Compression (MSCC) has improved since attending the SCIF OPEN session?

			Response Percent	Response Total
1	Yes	<input type="text"/>	81.48%	22
2	No	<input type="text"/>	14.81%	4
3	Unsure	<input type="text"/>	3.70%	1
			answered	27
			skipped	0

Do you think SCIF OPEN sessions help foster a "no blame" safety culture within Velindre Cancer Centre?

			Response Percent	Response Total
1	Yes/No/Unsure		100.00%	26
1	2/12/11 9:46AM	Yes		
2	2/12/11 10:59AM	Yes		
3	2/12/11 2:25PM	Yes - but		
4	2/12/11 2:40PM	Yes		
5	2/12/11 2:47PM	Yes but		

6	2/12/11 3:00PM	yes		
7	2/12/11 3:08PM	Unsure		
8	2/12/11 4:50PM	yes		
9	3/12/11 12:36PM	yes		
10	4/12/11 12:35PM	unsure		
11	4/12/11 9:15PM	Yes		
12	5/12/11 9:24AM	unsure		
13	5/12/11 10:14AM	unsure		
14	5/12/11 4:36PM	Yes		
15	5/12/11 9:33PM	Yes		
16	6/12/11 2:36PM	Yes		
17	7/12/11 8:53AM	yes		
18	7/12/11 8:54AM	yes		
19	7/12/11 10:59AM	no		
20	7/12/11 11:00AM	yes		
21	7/12/11 12:26PM	yes		
22	7/12/11 12:33PM	Yes		
23	7/12/11 2:36PM	yes		
24	7/12/11 3:52PM	Yes		
25	7/12/11 4:29PM	yes		
26	8/12/11 1:52PM	Yes		
2		Please explain your answer	69.23%	18
1	2/12/11 9:46AM	by usinig real events in a helpful and exploratory way (anonomised professionals). Focus is on the learning and the patient not laying blame at individuals		
2	2/12/11 10:59AM	It is great to see professionals speaking so openly about incidents, and hearing how they deal with them. It is great that people feel safe to do this, and it is so refreshing to see professionals exploring how things could have been done differently without the feeling of accusations /blame. Everyone involved should be so proud at the level of transparency and openness that has been achieved.		
3	2/12/11 2:25PM	I believe it looks as if we 'tick the box' therefore sessions such as these must mean we have a 'no blame culture' but in reality I do not think this is the case.		
4	2/12/11 2:40PM	I feel these sessions allow in depth discussions about how we can change practice in order to enhance patient care. An essential part of reflection and very worthwhile.		
5	2/12/11 2:47PM	There were a few mentions of 'I wasn't there' or 'I wonder why somebody didn't'. They seemed really noticable against the openness of others.		
6	2/12/11 3:00PM	should be anonymous though		
7	2/12/11 3:08PM	I think this meeting was excellent and well conducted. I am just not sure how the "no blame" bit can be ensured. I suppose it depends on the attitude of all in attendance. Overall I feel this was achieved as well as it could be. It was great the way there was no mention of incident forms , and that the meeting itself was a reassurance to patients and family.		
8	2/12/11 4:50PM	not confrontational at all and not judgemental. clear that trying to learn from errors		
9	5/12/11 9:24AM	I felt a little uncomfortable that clinicians names were mentioned		
10	5/12/11 10:14AM	certainly highlights areas where care could have been improved and makes you more aware of what is best care when you are faced with similar situation.		

11	5/12/11 4:36PM	Staff from various professional groups are willing to talk about mistakes which they or their staff may have contributed to, and listening to discussions like this underlines the fact that openness is the important issue which allows us to learn from mistakes.	
12	5/12/11 9:33PM	Cases discussed anonymously - we've all had similar or feel 'there for the grace of god....'	
13	6/12/11 2:36PM	I certainly think the open session was helpful and did foster a 'no blame culture.' This was really positive. Unfortunately however this is not how it is always perceived, particularly with less major incidents. On occasions, particularly when the incident is not 'serious' it causes anxiety amongst some staff.	
14	7/12/11 10:59AM	despite planned anonymity all names got mentioned!	
15	7/12/11 11:00AM	Always careful to anonymise cases and emphasise multiple small errors that allowed event to occur rather than laying blame on single omission/error	
16	7/12/11 12:33PM	say it often enough people will start to believe it . Also if people dont make a fuss of naming names or not naming people the emphasis on who becomes less important	
17	7/12/11 3:52PM	While there is always a reason for something that has gone wrong the word 'blame' is very immotive. It is rare that an individual alone is responsible for an incident as people who work in healthcare aim to do their best .Things which go wrong are often an accumulation of situations, circumstances and processes with one person at the end who may be perceived as being where the fault lies. I feel that SCIF helps to explore very thoroughly all aspects of incidents so that many lessons can be learned.	
18	7/12/11 4:29PM	There were a number of different opinion regarding appropriate investigation which reinforces the complexities in managing symptoms of treatment and disease.	
		answered	26
		skipped	1

Any further comments?

			Response Percent	Response Total
1		Open-Ended Question	100.00%	12
1	2/12/11 9:46AM	Very well attended session (perhaps over crowded)		
2	2/12/11 2:40PM	I feel we need to run these sessions more regularly to aid reflections and allow the MDT to understand everyones role in the care of the patient.		
3	2/12/11 2:47PM	I would highly recommend more SCIFs that go across boundaries. It was brilliant		
4	2/12/11 3:08PM	THank you for opening up this meeting. I felt it was an excellent meeting and it would be good if we could start something similar in other hospitals.... Did I miss the free refreshments ... or is that the cup of coffee?		
5	2/12/11 4:50PM	good to see a multidisciplinary meeting which was so well attended although the room was too small and difficult for those attending late as limited space even to sit down.		
6	3/12/11 12:36PM	need a bigger venue and more time for such popular meeting! would have been useful to have had the proposed MSCC leaflets and flow diagram circulated prior to the meeting		
7	5/12/11 9:24AM	very infomative and valuable meeting		
8	5/12/11 4:36PM	No		
9	6/12/11 2:36PM	A good and helpful initiative. We all should remember however that the service will never be faultless and perhaps this should also be recognised, as well as praising good work. Reducing risk/repetition of serious/potentially serious errors should be the aim of the game!		
10	7/12/11 11:00AM	Left this months meeting early as felt discussion between spinal surgeons was		

		dragging on but not likely to lead to any resolution. Stating there is no problem with on-call spinal service is not helpful.		
11	7/12/11 12:26PM	Excellent session! Brilliant to have so many different staff groups present, and from different organisations across the Network, discussing and reviewing the incidents. A wonderful learning opportunity for all.		
12	7/12/11 2:36PM	Felt more outpatient and medic based on this occasion.		
			answered	12
			skipped	15