

Cancer Treatment Helpline

0800 9177711

INFORMATION FOR AMBULANCE
If patient well on arrival or refusal to travel contact CTH number above



You should phone immediately if you have received treatment in the last 8 weeks & have:

- a temperature higher than 37.5°C or lower than 36°C
- any sign of infection (eg shivering episodes, flu like symptoms, chest infection)
- persistent nausea/vomiting and/or diarrhoea
- bleeding from your gums or nose or unusual bruising
- mouth ulcers that stop you eating or drinking
- been generally unwell
- any other problem you think may be related to your treatment

When you call you will be asked a number of questions which may seem unrelated to the reason for your call, but these ensure you receive the correct advice.

When calling it is helpful if:

- we speak directly to the patient
- you have checked your temperature
- you have the details of your last treatment
- you have plans in place if you require to attend hospital for assessment

Information for Healthcare Professionals:

This patient is at risk of severe chemotherapy complications including neutropenic sepsis

- Febrile neutropenic patients require **URGENT** inpatient treatment with IV antibiotics and fluid replacement (within one hour) as per the neutropenic sepsis algorithm
- Even if afebrile, patient is at risk of neutropenic sepsis and should be treated as above if unwell
- All patients who are unwell on chemotherapy should be assessed and considered for inpatient management

For further advice regarding management, please discuss with local oncology / haematology team