

Balanced Scorecard



* Nine key care processes are recording of HbA1c, Blood pressure, cholesterol, retinal screening, serum creatinine, urine albumin, foot surveillance, BMI and smoking status during the prior 12 months.
 † Locality or above level indicator
 ‡ CCG or above level indicator

Key

Meeting Target / Better	No Change on prior month	Not Meeting Target / Worse
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Code	Process	Latest Data	Target	Latest Month	Change on prior month	Sparkline Last 13 Months
Pro_1	Percentage of practices achieving Care Basic	Jan-19	100.0%	100.0%	No change ◀▶	Month Value
Pro_2	Percentage of practices achieving Care +	Dec-18	60.0%	94.9%	No change ◀▶	Month Value
Pro_3	Percentage of practices achieving Care ++	Jan-19	35.0%	87.2%	Better ▲	Month Value
Pro_5a	Percentage of patients within appropriate HbA1C thresholds 59 mmol/mol (≈7.5%)	Mar-19	60.0%	60.7%	Worse ▼	Year to date
Pro_5b	Percentage of patients within appropriate HbA1C thresholds 64 mmol/mol (≈8.0%)	Mar-19	67.5%	68.8%	Worse ▼	Year to date
Pro_5d	Percentage of patients within appropriate HbA1C thresholds 75 mmol/mol (≈9.0%)	Mar-19	80.0%	79.7%	Better ▲	Year to date
Pro_6a	Percentage of newly (L12m) diagnosed diabetic patients referred to structured education in L12m	Mar-19	70.0%	57.4%	Better ▲	12 month rolling
Pro_9a	Percentage of newly (L12m) diagnosed diabetic patients attending structured education in L12m	Mar-19	30.0%	1.7%	Worse ▼	12 month rolling
Pro_7	Percentage of patients who have received a medication review in the past 12 months	Mar-19	85.0%	78.5%	Better ▲	12 month rolling
Pro_8	Percentage of diabetic patients with diabetic medicine secondary care OP attendance in prior 12 months (at CDDFT, CHSFT, NTHFT)	Jan-19	15.0%	8.5%	Better ▼	12 month rolling

Code	Prescribing Process	Latest Data	Target	Latest Month	Change on prior month	Sparkline Last 13 Months
Pro_P1	Percentage of items prescribed according to formulary total	Jan-19	85.0%	85.2%	Worse ▼	3 month rolling
Pro_P2	Percentage of insulin items that are human insulin	Jan-19	20.0%	24.9%	Worse ▼	3 month rolling
Pro_P3	Percentage of alogliptin items as proportion of total gliptins	Jan-19	25.0%	53.5%	Better ▲	3 month rolling
Pro_P4	Percentage of items for blood glucose testing reagents prescribed according to formulary	Jan-19	80.0%	57.3%	Worse ▼	3 month rolling

Code	Learning & Growth	Latest Data	Target	Latest Month	Change on prior month	Sparkline Last 13 Months
Lea_1	Percentage of clinicians (GP's & Nurses & HCA's) with required training needs following skills needs assessment that have commenced or completed accredited training.	Jan-19	80.0%	96.2%	Better ▲	Year to date
Lea_2	Locality attendance (including substitutes) at Durham & Darlington Diabetes Governance Board†	Jan-19	80.0%	63.6%	No change ◀▶	Month Value
Lea_3	Attendance (including substitutes) at Durham & Darlington Diabetes Group management meetings†	Jan-19	80.0%	83.9%	Better ▲	Month Value

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Code	Patient Measures	Latest Data	Target	Latest Month	Change on prior month	Sparkline Last 13 Months
Pat_1	Number of non-elective hypo admissions per thousand diabetic patients	Jan-19	4.3	3.0	Worse ▲	12 month rolling
Pat_2	Number of non-elective hyper admissions per thousand diabetic patients	Jan-19	3.6	8.2	Worse ▲	12 month rolling
Pat_3	Percentage of diabetic population who receive annual checks for the 'nine key care processes'	Mar-19	40.0%	37.6%	Better ▲	12 month rolling
Pat_3a	Percentage of diabetic population who receive foot screening, as part of the nine key care processes	Mar-19	75.0%	71.8%	Better ▲	12 month rolling
Pat_3b	Percentage of diabetic population who have a record of albumin/creatinine ratio, as part of the nine key care processes	Mar-19	62.0%	60.8%	Better ▲	12 month rolling
Pat_4	Average number of admissions of patients with diabetic co-morbidities per thousand diabetic patients	Jan-19	52.6	48.3	Worse ▲	12 month rolling
Pat_5	Percentage of diabetic patients with sub-type of diabetes recorded	Mar-19	95.0%	94.1%	Worse ▼	Month Value
Pat_6	Average days length of stay (LoS) for diabetic patients	Jan-19	2.3	2.4	Better ▼	12 month rolling

Code	Financial	Latest Data	Target	Latest Month	Change on prior month	Sparkline Last 13 Months
Fin_1	Average Drug cost per diabetic patient on register (Agreed drugs list as defined within the Diabetes model)	Jan-19	£275	£277.9	Worse ▲	Year to date
Fin_2	Percentage over or under 16/17 contract activity baseline for Diabetic Medicine outpatient attendances‡	Jan-19	0.0%	-25.5%	Better ▼	Year to date
Fin_3	The cost total of in scope activity (hypo/hyper admissions, diabetic medicine OP) CDDFT only‡	Jun-17	£0	£10,303	Better ▼	Year to date
Fin_4	Total cost of secondary care admissions (hypoglycaemia & hyperglycaemia) over or under the baseline‡	Jan-19	£0	-£101,215	Better ▼	Year to date
Fin_5	Total cumulative primary care diabetes prescribing costs over or under spend	Jan-19	£0	£1,699,784	Worse ▲	Year to date
Fin_6	Primary care diabetes Level of Care payments over or under the baseline‡	Mar-18	£0	-£39,402	No change ◀▶	Year End
Fin_7	Total system costs of delivering & managing the project e.g. system manager, coordinators, DSNs etc.‡	Mar-18	£0	-£191,225	No change ◀▶	Year to date